



**Arc Mid-Cities**

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## Arc Mid-Cities 2014 Year-End Program Report

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The year 2014 was a momentous one at Arc Mid-Cities. Not only did we celebrate our 60<sup>th</sup> year of providing services to people with intellectual and developmental disabilities, but we also successfully initiated our four-year-objective of upgrading our transportation fleet to electric vehicles. In addition to our fleet of fifty (50) vans, we currently have twelve (12) hybrid and electric cars transporting consumers to and from various work sites. As for this year, the end of our lease marks the ten (10) eventful and productive years we have had in our current building. Having outgrown this site, we must therefore find a new location that is more suitable for our growing needs before the lease expires in August.

It is apparent throughout the 60-year history of Arc Mid-Cities that we have always given the highest priority to working together with adults 18 to 65 years old. We know that assessment, planning and service delivery are critical for promoting the needs of individuals diagnosed with I/DD. We have been accredited by CARF for three (3) years for providing the best program services to consumers.

In the past year, Arc Mid-Cities provided services to a caseload of more than 400 consumers in all service areas from Los Angeles County, Orange County to the San Bernardino/Riverside Counties. The Intake increased to 12% from the previous year. A total of 92 consumers were employed through the Supported Employment Program in three catchment areas. The Community Integrated Behavior Management Training Program excels in bringing back consumers from being a scourge in the community into mainstream society, wherein they become good productive citizens. A total of 212 consumers have the satisfaction of attending the CIBMTP of Arc Mid-Cities in both Los Angeles County and Orange County.

The Work Activity Program, commonly known as the Workshop employed 65 consumers who earned sub-minimum wages by sorting, packaging, labeling assembly parts; loading and unloading small box containers with various parts and items; shipping and receiving products as warehouse and inventory assistants. Due to service satisfaction, our business partners continue to provide the Production Department ample supply of work for the consumers.

The South Central Los Angeles facility located in the City of Compton, which is licensed by Community Care Licensing, had a total of eighty-four (84) consumers. Thirty-five (35) consumers attended the Adult Developmental Center and twenty-six (26) attended the Day Training Activity Program. There were twenty-four (24) CIBMTP consumers assigned at this

location due to severely profound behaviors exhibited. These figures have remained consistent for the past two (2) years.

In addition, the following statistical information from the consumer database, which was gathered from January to December 2014, contained analysis of the measurement data collected in relation to employment and community services rendered by Arc Mid-Cities.

A total of four hundred twelve (412) consumers served in the Employment and Community Services Programs indicate an increase in referrals from previous year. Fifty six (56) consumers (new and returnees) were accepted in the program while twenty-five (25) left the program due to medical reasons, change of domicile, or incarceration. Out of the consumers in all programs, 258 were male and 154 were female consumers. The average age of attendees is 35 years old and ethnicity is broken down into 71% black, 16% Hispanic, 8% white, 4% Asian and 3% others or multi/cultural. The figures have remained consistent for the past year with a dominantly male ratio. However, Arc Mid-Cities continues to ensure that women are knowledgeable of its programming through various training programs and by disseminating information from various sources.

Consumers with various disabilities attended the different programs offered throughout all Arc Mid-Cities service locations. The majority of consumers have intellectual/developmental disabilities; some were dual diagnosed either with mental illness or with traumatic brain injuries, substance abuse, and some with hearing and visual impairments. The data gathered indicated that Arc Mid-Cities continues to serve a diverse group of clientele.

We are contracted and vendored by South Central Los Angeles Regional Center, Regional Center of Orange County, and the Inland Regional Center. In addition, we continue to serve consumers referred by Harbor Regional Center, Westside Regional Center, Lanterman Regional Center, North LA Regional Center, East LA Regional Center, and San Gabriel-Pomona Regional Center through an approved courtesy vendorization process.

The State Department of Rehabilitation continues to fund new consumers accepted in the Supported Employment Program during the transition period. While in transition, consumers are evaluated for community employment placements and if necessary, the Personal, Vocational Situational Assessment (PVSA) is provided to consumers. Once stabilized within the first 6-month period, consumers are referred to regional center for long term funding in SEP. There were four (4) WAP consumers and one (1) from CIBMTP who transitioned to SEP in 2014.

We continue to develop jobs to place the SEP and CIBMTP consumers in various job placements within the community and we strive in maintaining contracts with various manufacturers to provide piece-rate work for consumers in the Work Activity Program (WAP). Arc Mid-Cities continues to assist consumers in obtaining a wide range of employment opportunities of their choice, which results in high solid rates of retention in the program.

Of the one hundred sixty-two (162) employees, one hundred twenty-one (121) were job coaches and direct care staff, twelve (12) Production and clerical support staff, twenty-two (22) case management and supervisory staff and eight (8) management officers. To break down the staffing by location, the Moreno Valley office has nine (9) staff members, the Orange County

office has thirty-five (35) staff, the Compton office has twenty-seven (27) staff members and the LA office has ninety-one (91) staff members.

Based on the 2014 Profit and Loss, income earned from programs, contracts and fund raising with a total of seven million, fifty seven thousand, eight hundred forty four and seventeen cents (\$7,057,844.17) showed a decrease of 1 % from 2013. Expenses incurred in 2014 in the amount of seven million, one hundred twenty two thousand, four hundred seventy four and fifty five cents (\$7,122,474.55) showed a favorable decrease of 1.57% from last year.

The 2014 Profit and Loss Report exhibits the solvency of the organization when it comes to earning revenues and approved spending of allowable expenses to maintain appropriate operations in providing services to consumers served. For more detailed financial information, copies of Profit and Loss reports can be requested from the Accounting Department.